

Last updated April 2024

## Office Hours

**Monday-Thursday 9am-4.45pm**

**Friday 9am-4.15pm**



**Amber Valley CVS**

33 Market Place, Ripley, Derbys DE5 3HA



**01773 512076**



**admin@avcvs.org**



**www.avcvs.org**



**twitter.com/avcvs**



**facebook.com/avcvs**

Amber Valley CVS is a registered charity, number 1102412 and a company limited by guarantee, number 4763194 registered in England. Registered office as above.

Amber Valley CVS, proud to support our community and its people with voluntary action

## What is *Bespoke* Befriending



There is a charge for this Service



## What can you expect?





The Bespoke Befriending Charged for Service allows us to offer extended support, choice and flexibility to Amber Valley residents who need company.

### What can a Bespoke Befriending Service offer?

- Regular visits for sociable conversation
- Provide companionship and support
- Accompanied outings, e.g to a garden centre, coffee shop or local activity
- Mental challenge of quizzes and games
- Other degree of activities
- We recruit male and female staff
- Days and times are dependant on staff availability



### What is the charge?

- £20.00 per hour
- Mileage Charges May Apply

**All of our staff are DBS checked and have regular supervision to ensure they are trustworthy and safe to enter your home and engage with you**

### What next ?

If you wish to pay for and use our Bespoke Befriending Service, we will:

- Visit you and discuss your needs
- Identify a Bespoke Befriending staff member responsive to your needs
- Make arrangements for you and the Bespoke Befriender to meet at your home
- Contact you and the Bespoke Befriender to ensure you are both happy with each other
- Send you a letter confirming the date and time of your Bespoke Befrienders visit
- Charge or invoice you for the service



We recognise that social isolation can occur for a variety of reasons and will endeavour to respond flexibly to your circumstances.

