

Last updated June 2019

Office Hours

Monday-Thursday 9am-4.45pm

Friday 9am-4.15pm



Amber Valley CVS

33 Market Place, Ripley, Derbys DE5 3HA



01773 512076



admin@avcvs.org



www.avcvs.org



twitter.com/avcvs



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Amber Valley CVS is a registered charity, number 1102412 and a company limited by guarantee, number 4763194 registered in England. Registered office as above.

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Amber Valley CVS, proud to support our community and its people with voluntary action

What is *Bespoke* **Befriending**



There is a charge for this Service



What can you expect?





The Bespoke Befriending Charged for Service allows us to offer extended support, choice and flexibility to Amber Valley residents who need company.

What can a Bespoke Befriending Service offer?

- Regular visits for sociable conversation
- Provide companionship and support
- Accompanied outings, e.g to a garden centre, coffee shop or local activity
- Mental challenge of quizzes and games
- Other degree of activities
- We recruit male and female staff
- Days and times are dependant on staff availability



What is the charge?

- £14.50 per hour

All of our staff are DBS checked and have regular supervision to ensure they are trustworthy and safe to enter your home and engage with you

What next ?

If you wish to pay for and use our Bespoke Befriending Service, we will:

- Visit you and discuss your needs
- Identify a Bespoke Befriending staff member responsive to your needs
- Make arrangements for you and the Bespoke Befriender to meet at your home
- Contact you and the Bespoke Befriender to ensure you are both happy with each other
- Send you a letter confirming the date and time of your Bespoke Befrienders visit
- Charge or invoice you for the service



We recognise that social isolation can occur for a variety of reasons and will endeavour to respond flexibly to your circumstances.

