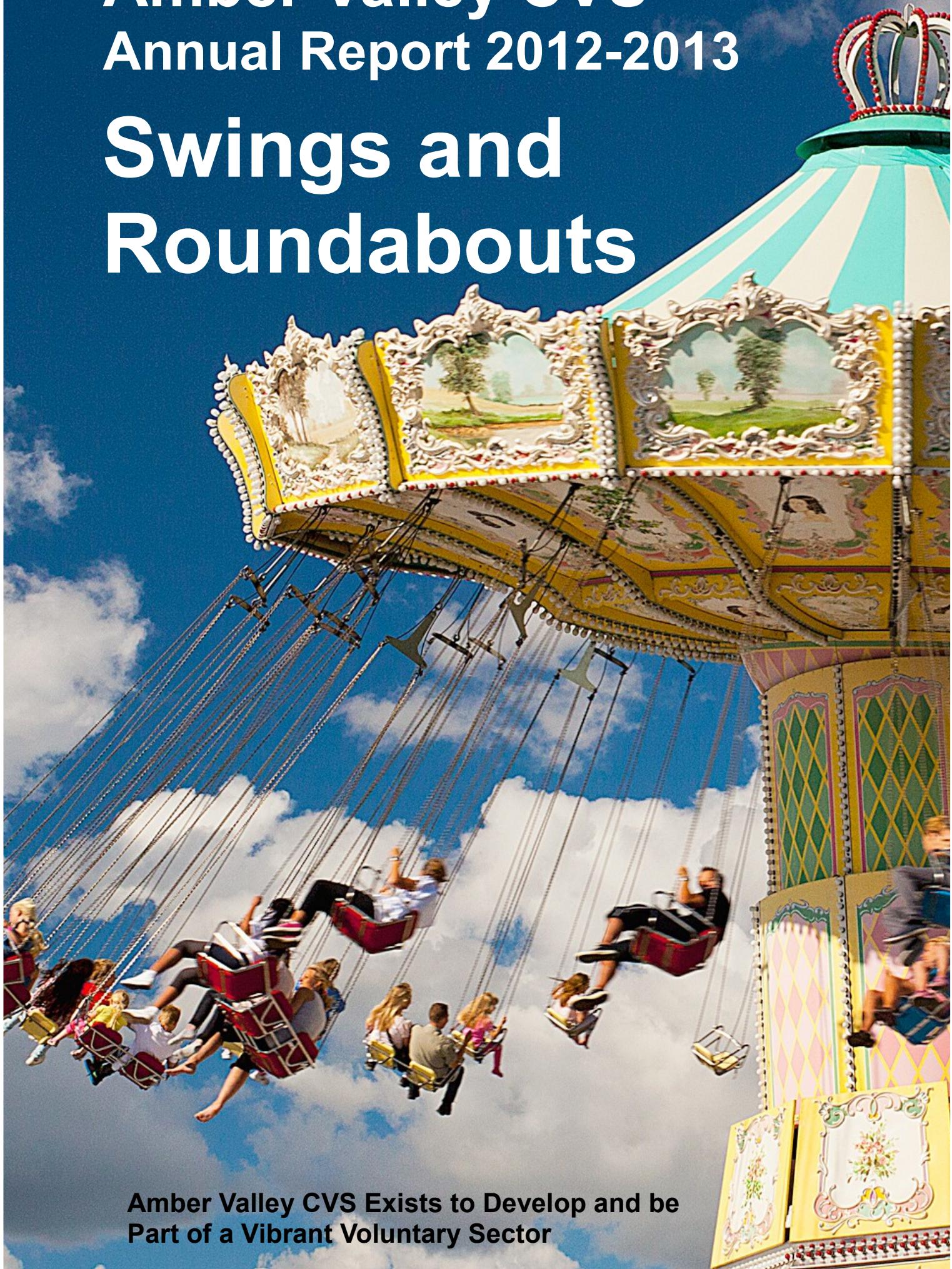


Amber Valley CVS Annual Report 2012-2013

Swings and Roundabouts



**Amber Valley CVS Exists to Develop and be
Part of a Vibrant Voluntary Sector**

Report from the Chief Executive

Last year was a time of change, anticipated for some time as fixed term funding ended for some projects.

Like the swings and roundabouts featured on our front cover, there were some losses and some gains as we negotiated transfer of project staff from CVS to other providers. Whilst Amber Valley CVS Trustees and Senior Staff were pleased at the professionalism we showed and experience we gained during this time, the ending of AVEDASS and Derbyshire LINK was sad for ourselves and in some ways for the staff members affected.

However, we gained and are nurturing new relationships with TRIDENT Reach, who continue to operate a local service within our building to offer support to children affected by domestic abuse. We are also continuing a working relationship with Derbyshire Healthwatch who are able to start with a strong foundation from their earlier time with us.

Throughout this period, local voluntary sector groups and volunteers have continued to receive support with funding information, training and other development support with the annual Voluntary Sector profile recognising the changes this has brought to the state of the sector. We are proud to advocate the development of Erewash Credit Union for savings and loans in Amber Valley and to be able to encourage the development of a Food Bank in Langley Mill to support families in need.

We continue to focus on developing groups and volunteers in Langley Mill as part of a Community Panel and thank the current volunteers for their efforts, which includes setting up a Facebook page to showcase activity in the area.

Amber Valley CVS board and staff have contributed greatly to discussions about how we improve what we do and I want to pay tribute to staff and board members for their continued commitment to the organisation and its development.

I also wish to say "Thank You" to the dedicated volunteers who support our Befriending and Phone Buddy activity, provide administration support to the Help at Home and volunteer teams and who remind us of the ways in which we make a difference in the community.

In our annual report we have attempted to provide real examples of successes during the year in areas that are important to our member groups.

Next year we intend to explore new relationships and contacts with Clinical Commissioning Groups and local GPs to show the strength of our sector.

Report from the Chairman

It is extremely pleasing to report that the level of service provided to voluntary sector organisations and volunteers has been maintained whilst many changes have been managed within the organisation.

The commitment and expertise of staff has enabled the organisation to provide specific and targeted support to many groups. Our status as an umbrella body for CRB has remained unchanged with the changes to DBS and we are pleased to have kept voluntary organisations across Derbyshire informed of the implications throughout.

Board members and senior staff have also used experience and empathy to manage change relating to the transition of Derbyshire LINK to Healthwatch, having given invaluable support to the project and its staff over the last 5 years.

Derbyshire LINK and AVEDASS transferred at the fiscal year end to new providers and whilst we regret we no longer have the opportunity to directly contribute to these activities we know they are on a firm operational basis having been in our stewardship for a number of years.

We continue to seek out other opportunities and have secured a 3 year contract with Derbyshire Fire & Rescue Services to identify and provide volunteers within their organisation.

Help at Home has continued to thrive and provide much needed help to members of the community through domestic and gardening services and has also contributed significant funds to enable the organisation to continue to develop Amber Valley communities.

More detailed information of the valuable roles undertaken is contained within the Annual Report.

The Board of Trustees is fully supportive of the Chief Executive and the whole team in the delivery of specified objectives which we monitor through attendance at Staff meetings and regular Board meetings.

The Board also ensures we have and retain the best equipped and experienced personnel to deliver the work by effective use of all Training and Development opportunities, to fully develop staff potential.

All the above has been achieved in an extremely changeable climate whilst maintaining a good level of service and ensuring the functions valued by our member groups can continue.

This is a commendable effort by all concerned and I take great pleasure in being involved with the organisation as a board member.



THE ADMINISTRATION TEAM

In September 2012, the introduction of The Protection of Freedoms Act 2012 saw lots of changes to the Criminal Records Bureau . One of the main differences was a change of name to The Disclosure and Barring Service resulting in applications and disclosures now being known as DBS checks.

The Protection of Freedoms Act 2012 scaled back the eligibility criteria for DBS applications for staff and volunteers. This meant that some roles that previously warranted a criminal record check, may now not be eligible. In some circumstances this can speed up the recruitment process for Volunteering and Employment. During 2012 –2013, the team has provided regular e-bulletins and training sessions to ensure our members are aware of the new legislation and the effects it may have.

If your group wishes to know more about the changes to the DBS Service, then please contact the Administration Team on 01773 512076

DBS have recently launched their “Update Service”. The service has been introduced to reduce duplication of DBS disclosures and it will also mean that your disclosure will be kept up to date and your new employer can check it online. Please see our DBS website page on www.avcvs.org.uk for more information.



December 2013

Mon	Tue	Wed	Thu	Fri	Sat	Sun
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

January 2014

Mon	Tue	Wed	Thu	Fri	Sat	Sun
			1	2	3	4
6		7	8	9	10	11
13		14	15	16	17	18
20		21	22	23	24	25
27		28	29	30	31	

Training & Development

Between April 2012 and March 2013 over 212 people accessed training through Amber Valley CVS. The courses have been varied and included delivery in partnership with DDCII (Derbyshire Disability Coalition Inclusive Living), Derbyshire LINK and Derbyshire County Council.



Learners have gained new skills and also updated existing ones. Social media and IT training proved to be popular with local disability groups. 10 members of Derbyshire LINK attended training including Champions Training and Enter & View. Working with Derbyshire County Council to promote and administer the VCI Children's Passport Scheme saw more than 40 learners attending 5 sessions that included First Aid and Safeguarding Young People; this will enhance their skills, knowledge and ability in their voluntary role with young people.



We have also supported voluntary community groups and organisations to identify key elements of best practice through training courses that included Safeguarding, Risk Assessment and Managing Difficult Volunteer situations.

Our Befriending / Home from Hospital scheme also gained 15 new volunteers who successfully completed training and are supporting isolated individuals and those discharged from hospital.

February 2014

Mon	Tue	Wed	Thu	Fri	Sat	Sun
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18			19	20	21
24	25			22	23	24
24	25	26	27	28	29	30
						31

March 2014

Mon	Tue	Wed	Thu	Fri	Sat	Sun
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18			19	20	21
24	25			22	23	24
						25



Derbyshire Link

Despite uncertainty around the transition arrangement for Healthwatch, Derbyshire LINk maintained a strong staff team during 2012 – 13 and completed a number of health & social care reports under the guidance of the steering group which included:

- Access to GP surgeries
 - Dual Diagnosis strategy
 - Audiology services
 - Quality of Care/ Staff attitude at Derby Royal
 - Ilkeston Hospital Bed Closures
 - Provision of easy read material
 - Enter & View at Staveley Care Centre
 - Self Directed Support

Young people from The Blend and Ormiston Enterprise Academy co-operated to complete a consultation on young peoples views, experiences and suggestions for health services. Young Carers also contributed their experiences about their aspirations from health services and the support received from MAT teams and Action for Children

Steering group members	16
Authorised representatives	14
LINK Champions	16
Others (readers, researchers, event helpers, data entry)	18
Members available to comment on consultations or questionnaires	810
Occasional participants (comments gathered)	661

April 2014

May 2014

Mon	Tue	Wed	Thu	Fri	Sat	Sun
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

Mon	Tue	Wed	Thu	Fri	Sat	Sun
1	2	3	4	5	6	
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

Volunteering

We successfully placed 261 Volunteers during the period April 2012 – March 2013 by matching them with a variety of opportunities that suited their lifestyle. Over 190 volunteer opportunities were on offer within the local community and we can usually find something to interest anyone who wishes to volunteer.

Why Volunteer?
People choose to volunteer for a variety of reasons
Here are just 5

- Make a difference to the lives of others
- Help the environment
- Help others less fortunate or without a voice
- Feel valued and part of a team
- Gain confidence and self-esteem

Some of the roles included Authorised Representatives for Derbyshire LInK , Befrienders, Café Assistant, Communication Support, Credit Union Volunteers, Fundraising and Support Volunteers, Practical Conservation Work, Retail Assistants



Two Volunteer Celebrations held in June and December 2012 had the themes relating to key events in the year; The Queens Diamond Jubilee and Olympic Sports.



June 2014

Mon	Tue	Wed	Thu	Fri	Sat	Sun
					1	
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30						

July 2014

Mon	Tue	Wed	Thu	Fri	Sat	Sun
				3	4	5
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

Trustees Financial Report

Achievements and Performance

Amber Valley CVS continued to develop a strong Derbyshire LINK (Local Involvement Network) throughout the year despite the knowledge that Local Healthwatch would supercede this project at the end of the financial year. Amber Valley CVS managers and LINK staff worked to ensure a smooth transfer of arrangements and a continued work plan.

Partnership work with Derbyshire Police as a representative on the Safer Communities Board and local Community Safety Partnership ensured local groups were aware of opportunities to improve community safety.

Plans for a new project with Derbyshire Fire & rescue Service have come to fruition with us bringing our knowledge and experience of volunteer recruitment and support to increase the number of active volunteers.

Group Development

Group Development in Amber Valley has continued with our internal monitoring activity and annual profile of the sector showing we have developed groups and supported them to gain external funding of £172,930.

Volunteering

Volunteer activity has remained a strong feature of our work load with the number of volunteers responded to and placed having remained the same. We have considered changes to our recruitment process to respond to a rise in electronic enquiries and to improve the response time to interested applicants from ourselves and the groups we introduce them to.

Training

We have continued to seek out and respond to the training needs of groups and volunteers, with topics such as safeguarding, risk management and assessment, managing difficult volunteers being delivered by Amber Valley CVS staff to ensure all organisations are kept up to date with changes to the CRB system.

Community Support

We successfully deliver community support to the elderly as a result of our Help at Home operation and have maintained links with AGE UK, local housing authorities and social care to give maximum benefit to our clients. This also means we develop a large number of part time work force members in delivering care to the elderly.

Support to families, especially those affected by Domestic Abuse continued throughout the year and we were pleased that members of the AVEDASS team were transferred to the new provider, TRIDENT Reach.

Contribution by Volunteers

We have an active board who have attended focus & development meetings to develop their roles and who have attended staff meetings to gain further insight to the organisation.

Befriending and Phone Buddy Volunteers have increased and provide regular and valuable support to isolated individuals in Amber Valley. We remain thankful for the input of volunteers to our administration and Help at Home teams.

Our thrust as ever is to promote volunteering and provide a brokerage service which matches volunteers with local groups and organisations,

Statement of Financial Accounts

AMBER VALLEY COUNCIL FOR VOLUNTARY SERVICE LIMITED

STATEMENT OF FINANCIAL ACTIVITIES

31 MARCH 2013

	Note	Unrestricted funds	Restricted funds	Total funds 2013	Total funds 2012
		£	£	£	£
Incoming Resources					
Incoming resources from generated funds:					
<i>Activities for generating funds:</i>					
Membership, training and services		25,353	-	25,353	27,771
Investment income	2	947	-	947	878
Incoming resources from charitable activities:					
Help at Home Income		314,863	-	314,863	311,167
Grants and contracts	3	28,427	344,531	372,958	376,820
Other income	4	11,978	-	11,978	2,350
Total incoming resources		<u>381,568</u>	<u>344,531</u>	<u>726,099</u>	<u>718,986</u>
Resources expended					
Charitable activities	5	358,778	359,333	718,111	742,369
Governance costs	5	<u>6,070</u>	<u>-</u>	<u>6,070</u>	<u>5,910</u>
Total resources expended	5	<u>364,848</u>	<u>359,333</u>	<u>724,181</u>	<u>748,279</u>
Net incoming /(outgoing) resources for the year					
Transfers between funds		16,720 (255)	(14,802) 255	1,918 -	(29,293) -
Net movement in funds		<u>16,465</u>	<u>(14,547)</u>	<u>1,918</u>	<u>(29,293)</u>
Balances brought forward		<u>418,218</u>	<u>68,997</u>	<u>487,215</u>	<u>516,508</u>
Balances carried forward		<u>434,683</u>	<u>54,450</u>	<u>489,133</u>	<u>487,215</u>

The charity has no recognised gains or losses other than the results for the year as set out above.

All of the activities of the charity are classed as continuing.

Balance Sheet

AMBER VALLEY COUNCIL FOR VOLUNTARY SERVICE LIMITED

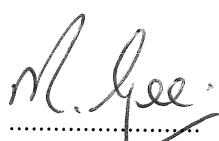
BALANCE SHEET

31 MARCH 2013

	Note	£	2013 £	2012 £
Fixed assets				
Tangible assets	7		57,061	61,596
Current assets				
Debtors	8	13,103	15,351	
Cash at bank and in hand		456,544	483,601	
		469,647	498,952	
Creditors: amounts falling due within one year	9	(37,575)	(73,333)	
Net current assets			432,072	425,619
Total assets less current liabilities			489,133	487,215
Net assets			489,133	487,215
Funds				
Restricted	11		54,450	68,997
Unrestricted funds:				
Designated funds	12	170,000	165,000	
General funds	12	264,683	253,218	
		434,683	418,218	
TOTAL FUNDS	13		489,133	487,215

These financial statements have been prepared in accordance with the provisions of the Companies Act 2006 applicable to companies subject to the small companies regime.

These financial statements were approved by the members of the committee and are signed on their behalf by:



M Gee

18.9.13

Trustees Statement on Financial Information

Plans for Future Periods

We are actively seeking new funding streams to continue to develop small, self sustaining, self help group activity and also seeking to work in partnership with organisations to develop advocacy services in Amber Valley.

We will continue to support the development of solutions to increase financial capability of families including the development of Erewash Credit Union.

We are increasing support to elderly members of the community by extending the boundary of operation Help at Home.

We continue to look for possible uses of the vacant spaces in our building for the benefit of other groups and the wider community.

Small company exemptions

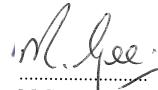
This report is prepared in accordance with the special provisions of Part 15 of the Companies Act 2006.

Auditor

Parkinson Matthews LLP are deemed to be re-appointed under section 487(2) of the Companies Act 2006.

On behalf of the board of trustees

M Gee
Chairman


M Gee

Market Place
Ripley, Derbyshire

18.9.13

Independent Auditors statement to the Trustees

Opinion on financial statements

In our opinion the financial statements

- Give a true and fair view of the state of the charitable company's affairs as at 31 March 2013, and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- Have been properly prepared in accordance in United Kingdom Generally Accepted Accounting Practice applicable to smaller entities; and
- Have been prepared in accordance with the requirements of the Companies Act 2006.

Opinion on other matter prescribed by the Companies Act 2006

In our opinion the information given in the Trustees' Annual Report for the financial year for which the financial statements are prepared is consistent with financial statements.

Matters on which we are required to report by exception

We have nothing to report in respect of the following matters where Companies Act 2006 requires us to report to you if, in our opinion:

- Adequate accounting records have not been kept or returns adequate for our audit have not been received from branches not visited by us; or
- The financial statements are not in agreement with the accounting records and returns: or
- Certain disclosures of trustees' remuneration specified by law are not made: or
- We have not received all the information and explanations we require for our audit: or
- The trustees were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies exemption in preparing the Trustees' Annual Report.


Kevin Parkinson FCA Senior Statutory Auditor
Parkinson Matthews LLP

Cedar House
35 Ashbourne Road
Derby

18.9.13

Parkinson & Matthews LLP

Registered Auditor Chartered Accountants, Cedar House, 35 Ashbourne Road, Derby, DE22 3FS



Help at Home



We are pleased to report that the Help at Home project continues to go from strength to strength providing practical support to Elderly and Disabled residents of Amber Valley and Erewash, which will help them maintain their independence. During 2012-2013, the service expanded and is now being offered in the following areas: **Allestree, Spondon, Stapleford, South Normanton, Pinxton, Jackscole, Selston, Pye Bridge, Westwood**

As part of the project's ongoing quality assurance, we regularly collate feedback from our clients. Here are some of the comments:-

- "I do not know what I would do without Help at Home. The cleaners will do anything for me."
- "All the cleaners that you send me are lovely! I have not had a bad one yet! They treat me really nice, and make everywhere spick and span."
- "Linda is marvellous, she is a great help."
- "Mum is much better now and even takes pride in her surroundings and does a little bit for herself. Mum loves her to bits and the change is all down to Pauline and her visits."
- "I've had the service since early 2012 , Donna does the bedroom, bathroom, landing, stairs, kitchen, hall and lounge and she's a nice girl. I feel she's superb, I can't fault the girl"
- "Really pleased that my gardener Robert has returned this Spring. He always makes a real difference. I can look through the window now without wincing, and I always feel better when he's been as he leaves everything so tidy, bless him."



If you are elderly or disabled and feel you could benefit with practical help to maintain your independence, then call The Help at Home Team on 01773 512076



August 2014

Mon	Tue	Wed	Thu	Fri	Sat	Sun
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

September 2014

Mon	Tue	Wed	Thu	Fri	Sat	Sun
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30					

Funding

£172,930.20

For the period April 2012 to March 2013 Amber Valley CVS were able to support and advise over 150 groups. 6 new self help groups were formed in this year providing support to the elderly, people with mental ill health, drug, alcohol, substance abuse and other health related support services

Amber Valley CVS gave advice to develop policies, constitutions and funding. We continue to support voluntary and community groups and organisations by holding regular road shows, funding workshops and training.

Successful funding applications included purchasing new sports equipment, help with running costs and alterations to a communal garden.



During the year, Langley Mill and Aldercar Communities have benefited from the Community 1st Fund.



Some of the successful funding for the area has included £1700 to support play sessions with Messy Play, £250.00 for Langley Mill & Aldercar Wednesday OAP to continue their social afternoons, and £500 towards setting up a community film club.

October 2014

Mon	Tue	Wed	Thu	Fri	Sat	Sun
	1	2	3	4	5	
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

November 2014

Mon	Tue	Wed	Thu	Fri	Sat	Sun
				1		2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30

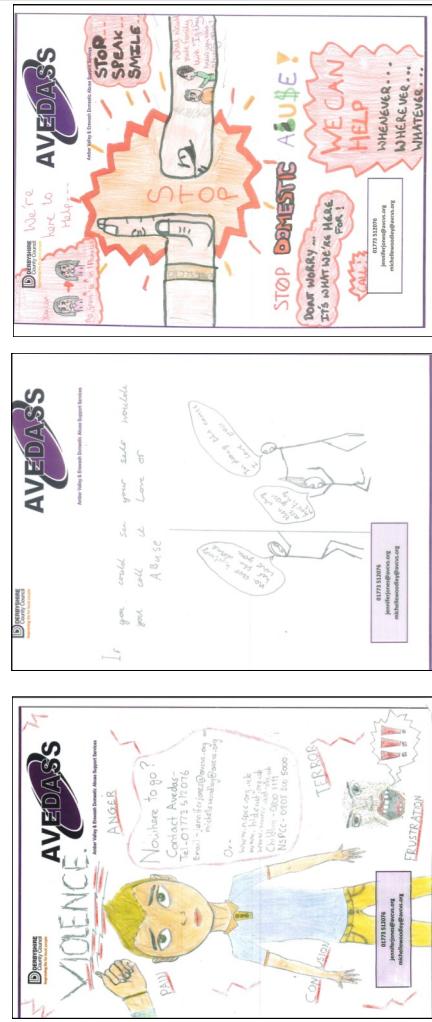
AVEDASS

At the end of the year the AVEDASS children's support service transferred to Trident Reach.

The service was run from Amber Valley CVS for 6 years to support children who had been affected by domestic abuse. We provided practical, emotional and behaviour support, working alongside schools, children centres and other agencies. One to one support also included: planning to keep young people safe and help build their confidence and self esteem. Over 450 families across Amber Valley and Erewash benefited from this service.

AVEDASS also delivered Domestic Abuse Awareness Programmes to Y8 pupils at secondary schools across Amber Valley and Erewash. As part of the programme, we invited all pupils to design a poster of what they had learnt from the session. Posters were put on show in schools and display boards. To the right are three of the winning designs.

We also raised awareness in staff who lead lessons in Kirk Hallam primary schools.



December 2014

Mon	Tue	Wed	Thu	Fri	Sat	Sun
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

January 2015

Mon	Tue	Wed	Thu	Fri	Sat	Sun
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

Community Directory Derbyshire

Over 4000 Community groups
at your fingertips



Community Directory Derbyshire

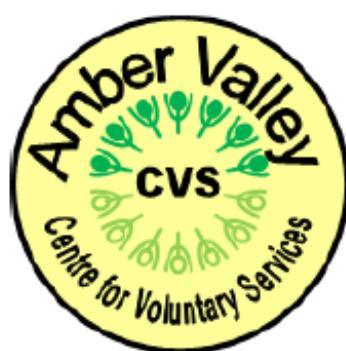
For the first time all of these groups, in their rich diversity, are available in one place

www.communitydirectoryderbyshire.org.uk

- Find out about the wide range of services available from community and voluntary groups in Derby and Derbyshire.
- Search for services by area, interest or type of support

For more information about
Community Directory Derbyshire
contact Community Action Derby:

Email: info@vcsdata.org.uk
or call 01332 227719



Community Directory Derbyshire is maintained and contributed to by a network of infrastructure organisations across Derbyshire and Derby City.

Useful contact details

Name	Website	Telephone
Age UK Derby and Derbyshire	www.ageukderbyandderbyshire.org.uk	01773 768 240
Amber Valley Borough Council	www.ambervalley.gov.uk	01773 570222
Amber Valley Community Transport	www.avct.org.uk	01773 746652
Mental Health Support - Amber Valley		01773 826040
Amber Valley CVS - Help at Home Project	www.avcvs.org/help at home	01773 512076
Call Derbyshire (for Trusted Trader & Social Care)	www.derbyshire.gov.uk	01629 533190
Victim Support		0300 303 1947
Derbyshire Carers Association	www.derbyshirecarers.co.uk	01773 743355
Derbyshire Handy Van Network (Amber Valley Area)	www.derbyshire.gov.uk/community/handy_van_service	01773 604426
Healthwatch Derbyshire	www.healthwatchderbyshire.co.uk	01773 880786
Erewash Credit Union In Amber Valley	www.erewashcreditunion.org.uk	0115 932 9493
Futures Homescape	www.futureshg.co.uk	01773 573100
Derbyshire Dales, Amber Valley & Erewash Citizens Advice Bureau	www.daecab.org.uk	0844 375 2712
NAVCA (National Association for Voluntary and Community Action)	www.navca.org.uk	0114 278 6636
Trident Reach (Domestic Violence Support)	www.reachdomesticabusesupport.org	0800 088 4194
NHS Direct	www.nhsdirect.nhs.uk	111
Police Non Emergency	www.derbyshire.police.uk	101
Welfare Rights		0845 120 2985

Staff List

Name		Job Title
Lynn Allison		Chief Executive
Adele Atkinson		Finance & Administration Manager
Elaine Broadhurst		Assistant Development Worker (Volunteering)
Jasbir Dosanjh	Transferred to Healthwatch - April '13	Derbyshire LINk Community Involvement Worker
Vicki Ilic	Left June '13	Directorate Administration Support
Helen Hart	Transferred to Healthwatch - April '13	Derbyshire LINk Community Involvement Worker
Nathan Hutchinson		Marketing and Communications Development Worker
Jenny Jones	Left March '13	AVEDASS Children's Outreach Worker
Amy King	Transferred to Healthwatch - April '13	Derbyshire LINk Community Involvement Worker
Jane Massey		Help at Home Co-ordinator (Amber Valley & Erewash Gardening)
Tanya Nolan	Transferred to Healthwatch - April '13	Derbyshire LINk Community Involvement Worker
Angela Quinn		Community Development Manager
Diane Topping		Help at Home Diary Co-ordinator (Erewash Domestic)
Alison Roberts		Office Cleaner
Emma Rodgers		Administration Support
Collette Watson		Community Funding & Development Worker
Michele Woodley	Transferred to TRIDENT Reach - April '13	AVEDASS Children's Outreach Worker
Tammi Wright	Transferred to Healthwatch - April '13	Derbyshire LINk Team Leader

We also now have 50 Help at Home staff working in Amber Valley and Erewash.

We would like to thank the many volunteers who have helped voluntary and community organisations in Amber Valley. Without your time and support many of these organisations would not exist.

Trustees 2011 - 2012

- M Gee
- I Tannahill
- Cllr A King
- L Millington
- P Ashworth
- D Lane
- P Arnold

Auditors:- Parkinson & Matthews LLP Accountants Bankers:- Co-operative Bank

Our Major Funders are: Derbyshire County PCT, Amber Valley Borough Council, Derbyshire County Council with additional support from a wide range of other organisations. Amber Valley CVS is a registered charity (1102412) and Company Limited by Guarantee (4763194) registered in England (Registered office as below)